

Inside Catering Ltd

QUALITY MANAGEMENT STATEMENT

Inside Catering Ltd aims to deliver the highest quality of service to its clients which demonstrates consistently high class standards of professionalism in accordance with all requirements and regulations of the Catering and Hygiene Standardising Bodies such as EHO, EHDC, HACCAP.

Inside Catering Ltd operates a formal, documented management framework which complies with all requirements set by the Industry. All activities carried out by Inside Catering Ltd which may have an impact on our service to our clients are controlled and regularly monitored to ensure that the highest standards are maintained throughout every aspect of the company, to satisfy our clients and encourage continual improvement and growth of the company and its reputation.

Our objective is to achieve complete customer satisfaction and success by providing a service which conforms to all relevant requirements of not only the Industry, but to meet every requirement of each individual customer. Our operations policy and procedure ensures that all work, from initial enquiry to completion and delivery, is undertaken conscientiously and in a manner which sets and maintains a professional and high standard of service.

Our operating protocol is simple yet diverse to ensure clarity and quality in every aspect of the company. Every member of our experienced workforce is required to follow the policies and procedures applicable to their area of employment.

All procedures and practises, routine or specialised, whether formally documented or personally monitored, are subject to regular analysis, beneficial criticism, updating and improvements. Our operating framework demands that activities are effectively controlled and undertaken according to company policy and the client requirements. To ensure these objectives are met we review our activities at regular intervals.

Inside Catering Ltd is a continually expanding company, located in the Hampshire yet operates on a UK wide basis. An outside catering company for whom no task is too small nor too large. Inside Catering Ltd aims to satisfy the needs of every customer, organise plan and support each event to ensure that client receives the highest standard and satisfaction. Inside Catering Ltd can provide a range of services to suit the personal circumstances of every client;

- Complete catering services for a wide range of themes and menus
- Full event management for both corporate and private clients
- Multi range event catering, to include bars and restaurants
- Complete guidance for potential customers on all aspects of catering and events

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Inside Catering Ltd tailors every contract to the circumstances and requirements of every client, all activities agreed to be executed by Inside Catering Ltd are processed and operated within the shortest timescale possible or to a predetermined schedule set by the customer. As with the majority of transport methods delays are possible and potentially unavoidable. However, all staff at Inside Catering Ltd are experienced and dedicated to work around any unfortunate incident and action the best results possible in the circumstances presented.

Our experienced and diligent team of mobile 'event co-ordinators' will guide the client in every manner of what's required from both parties, taking into account collection/delivery access to properties, staffing levels, water and waste requirements, before compiling a personal quote for the total cost of the catering. Once this is approved and accepted by the client, the quote is processed and booked into the company schedules for the requested dates.

Continual contact is maintained between client and event co-ordinator leading up to the date of fruition and through arrival to departure a strong relationship during this often stressful time. We quickly update any changes or additions to the service quoted as requested by the customer. Inside Catering Ltd provides the necessary advice and documents to be completed by the client to ensure smooth and problem free event

Inside Catering Ltd intends to operate efficiently whilst catering to every need of every customer. We aim to fulfil every requirement and exceed every expectation to our maximum potential, encouraging a resultant high level of well deserved respect and appreciation from our customers and suppliers. Along with this professionalism Inside Catering Ltd has an extremely friendly and relentlessly helpful persona which, as a faultless combination, has lead to build an excellent reputation for Inside Catering Ltd, of which every employee and associate can be proud to be a part of whether large or small.

[Contact us](#) for a free quotation for your relocation on the details below and one of our team will contact you with a free no obligation quotation.